



Lakes Regional  
Healthcare  
An Avera Partner

U.S. Highway 71 S.  
P.O. Box AB  
Spirit Lake, IA 51360

Lakes Regional Healthcare (LRH) has a financial assistance policy. If you meet certain requirements and are unable to pay your bill then you may qualify for a discount. LRH is committed to providing charity care to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay for medically necessary care based on their individual financial situation.

### **How to Request Assistance**

1. To obtain copies of LRH's financial assistance policy, a summary of the policy or the application for financial assistance, go to [www.lakeshealth.org](http://www.lakeshealth.org) and select the Financial Assistance link. English and Spanish versions are available. To receive this information via mail, contact the clinic or hospital business office at the phone number listed on your bill.
2. Complete the LRH Financial Assistance Application and the Consent to County Release Form.
3. Return the application with the most recent copies of your W-2, Tax Returns, Pay Stubs and Bank Statements to your clinic or hospital for review.

### **What to Expect**

Your application will be reviewed and a decision will be communicated to you via mail. All information is confidential. Your eligibility is determined by:

- Family Size;
- Income Guidelines;
- Assets; and
- Expenses

Any financial assistance eligible individual may not be charged more than amounts generally billed for emergency or medically necessary care.

If you need further information about financial assistance or assistance with the application process, please contact the business office at 712-336-1230.