



Lakes Regional
Healthcare

An Avera Partner

Infant Safety
During the
Hospital Stay

Welcome to **Lakes Regional Healthcare,** an Avera Partner

We want you and your infant to have the best possible experience during your stay with us. As part of this experience, the staff at Lakes Regional Healthcare Avera is concerned about the safety of your infant during your hospital stay. This brochure offers some helpful hints that you as a parent can use to assist in protecting your infant during his or her stay with us.

Become familiar with the hospital personnel

Patients are assigned to one nurse per shift that cares for them. Typical nursing shifts change at 7 a.m., 3 p.m., 7 p.m. or 11 p.m. At these times, expect the oncoming nurse to come in and introduce him- or herself. The nurses and the infant's physician are the only ones who would have any reason to take your infant anywhere. Know your nurse's name and alert him or her to check out anything unusual.

You may come in contact with other hospital staff. Housekeeping personnel will clean your infant's room daily. Laboratory, radiology and dietary personnel may enter the room for consultations and/or tests. Auxiliary volunteers may deliver flowers and mail. If you have questions or are unsure about any of these people, press your call light and someone from the nurses' station will assist you.

Safety tips

- If you leave your infant's room, please let staff know.
- Our locked department is monitored with a continuously hardwired security system for your infant's safety.
- A photograph will be taken of your infant to ensure proper identification during his or her stay.
- One-way lock on the nursery door will be monitored and locked whenever staff is not physically present.

Feel free to question anyone who comes into the room

If you are unsure of anyone who comes into your infant's room or asks about your infant, even if he or she is wearing a hospital uniform or seems to have a reason for being there, press your call light to check with the nurses' station.

If the nurse takes your infant for tests, you are encouraged to ask where they will be and how long it will take. You also may request to go with your infant while the tests are being performed.

Be sure to check for proper identification

All staff members who are allowed to handle your infant wear photo ID badges with the Lakes Regional Healthcare Avera logo and their personal name. A detailed explanation will be given to you on your infant's admission to the unit.

Even if a person entering your room looks and acts like a hospital employee, ask for identification. If you are still unsure, press the call light to contact the nurses' station and alert the nurse. A white coat is not adequate identification.

Visitors

Visitors must be free of any infectious process, such as colds, vomiting, diarrhea, cold sores, shingles, fever and/or exposure to communicable diseases within the past three weeks.

Visiting hours are from 9 a.m. to 9 p.m., with nap time from 2 to 4 p.m. (at which time only mom, dad and baby are allowed in the room). Nurses may limit visitors in the room or hallway for security reasons.

When your infant leaves the hospital

When your infant is ready to be discharged from the hospital, a staff member will accompany you and your infant to the car. Remember, these safety rules will help you and the health care team keep your infant safe during his or her hospital stay.

Your infant's safety
is important to us.



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Lakes Regional Hospital

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